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September 9, 2006

RECEIVED

SEP 13 2006

SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION

Ms. Pam Bonrud  
Public Utilities Commission  
500 E. Capitol  
Pierre, SD 57501

Re: Supplemental Annual ETC Certification Filings

Dear Pam:

Herewith hand delivered to you please find original and four filings for each of the following companies:

|                        |        |
|------------------------|--------|
| RT Communications      | 06-155 |
| CRST                   | 06-138 |
| West River Mobridge    | 06-113 |
| West River McLaughlin  | 06-137 |
| Valley                 | 06-114 |
| Vivian                 | 06-122 |
| Bridgewater Canistota  | 06-124 |
| Sioux Valley           | 06-120 |
| Union                  | 06-121 |
| Armour                 | 06-123 |
| Kadoka                 | 06-119 |
| Golden West            | 06-118 |
| Roberts County/RC Comm | 06-117 |
| Tri-county             | 06-115 |
| Venture                | 06-112 |
| McCook                 | 06-106 |
| Western                | 06-105 |

Thank you.

Very truly yours,

RITER, ROGERS, WATTIER & BROWN, LLP

By: *Margo D Northrup*

MDN-wb  
Enclosures

BEFORE THE  
SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE REQUEST OF  
VIVIAN TELEPHONE COMPANY FOR  
CERTIFICATION REGARDING ITS USE  
OF FEDERAL UNIVERSAL SERVICE  
SUPPORT.

) TC 06-122  
) SUPPLEMENTAL ANNUAL ETC  
) CERTIFICATION FILING AND  
) SUBMITTAL PURSUANT TO  
) ARSD §20:10:32:53

COMES NOW, Vivian Telephone Company (“Vivian” or the “Company”) by and through its attorney of record and supplements as additional support for its annual ETC Certification Petition filed in the above-referenced docket as follows:

1. The Estimated 2007 Federal Universal Service Receipts, itemized by support category is as follows:

See attached Confidential Exhibit A.

2. Vivian satisfies consumer protection (see also ARSD 20:10:33:31, 20:10:34.09, and 20:10:34:10) and service quality standards (see ARSD 20:10:33) as follows:

**I. Consumer Protection**

**A. Customer Service Department:**

The Company’s business office receives customer inquiries from 7:00 AM to 5:00 PM Monday through Friday.

The Company’s telephone system is set to directly route incoming customer calls to the next available Customer Service Representative (“CSR”). Most calls are answered immediately by a CSR. When all CSR’s are taking calls, overflows are routed to a receptionist who directly transfers the call to the next available CSR. CSR’s also have voice mail options if the customer chooses to leave a message for a return call. Customers also have the option to dial 0 to reach the receptionist if they reach voice mail and do not care to leave a message.

The Company provides 24-hour answering service for after hour repair calls. Billing issues reported to the answering service are referred to the business office and handled Monday through Friday.

Customers have the option of E-statement for online access to billing statements; they may submit questions through our online contact form and access information about various services on our website at <http://www.goldenwest.com>.

**B. 20:10:33:31** – Failure to pay for services other than local exchange services.

The following message appears on each monthly billing statement:

**DENIABLE AND UNDENIABLE CHARGES**

Non-payment of the following charges WILL NOT result in the disconnection of basic local telephone service:

Internet Services, Cable TV Services,  
Paging Services and Long Distance Telephone Services.

Non-payment of the following charges WILL result in the disconnection of basic local telephone service:

Local Telephone Services

**C. 20:10:34:09** – Billing Requirements

All services are itemized using a clear, concise description of services billed. In addition to providing customers with a toll-free three digit number (777), the Company provides toll-free telephone numbers on the customer billing printed next to the total charges for each carrier.

**D. 20:10:34:10** – Notification of Increase in Rates

Prior to increasing a rate, the Company provides 30 days advance notification to the customer by placing a message on the subscriber's billing statement, a billing insert or a direct mail piece.

**II. Service Quality Standards**

**20:10:33** – Service Quality Standards

The Company has reviewed the service standards for telecommunications companies as prescribed in ARSD 20:10:33 and believes that it is in compliance with all applicable rules.

3. Service improvements were not needed in the Vivian or Reliance exchanges. An explanation of the basis for this determination and a demonstration on how funding will otherwise be used to further the provision of supported services in these areas is as follows:

See attached Confidential Exhibit B.

4. A portion of the estimated 2005 switching improvements of \$1,500,000 did not take place. An explanation of why the switching improvements were not fulfilled is as follows:

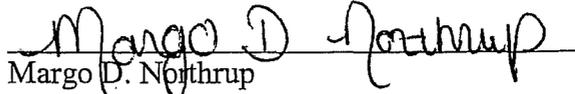
**Response:** Please see attached Confidential Exhibit C.

5. A portion of the estimated 2005 cable and wire improvements of \$11,400,000 did not take place. An explanation of why the cable and wire improvements were not fulfilled is as follows:

See attached Confidential Exhibit D.

Dated this 8 day of September, 2006.

Respectfully submitted,

A handwritten signature in cursive script that reads "Margo D. Northrup". The signature is written in black ink and is positioned above a horizontal line.

Margo D. Northrup  
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Attorney for Vivian Telephone Company

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